

# I AM NCR NETWORK AND SECURITY SERVICES



## Address risks proactively without impacting day-to-day business activities.

NCR Network and Security Services strengthen IT infrastructure to support flexible and reliable business operations. NSS offers a multi-layered defense solution to help business operators secure their networks, detect security risks and threats, prevent security compromises and allow for customer engagement via powerful managed Wi-Fi services and web activity reporting.

**Safeguard your business' reputation and consumer data, as well as ease PCI compliance challenges through comprehensive security measures.** Internet attackers have been increasingly successful at compromising POS systems of organizations both large and small, threatening victims' reputation and exposing them to the risk of fines and related expenses. NSS security controls help protect against such data breaches while helping you address many PCI compliance requirements.

**Lower your costs of IT operations and improve your bottom line via robust security and network connectivity tools.** NSS integrates several security measures to safeguard your systems from unintended changes due to malicious software, other Internet threats or employee error. These precautions and the associated

ongoing oversight help decrease the rate of incidents that disrupt your business operations and reduce the cost of unexpected support or corrective measures.

**Enhance productivity of your employees and reduce diversions by implementing Internet activity controls.** NSS keeps your staff focused on work productivity and enables access only to websites you deem appropriate, even when you're not looking over your staff's shoulder. Restricting access to improper, dangerous, or otherwise undesirable websites also helps protect your business against legal risks, Internet attacks and malicious software.



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# Why NCR?

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 550 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries. The company encourages investors to visit its web site which is updated regularly with financial and other important information about NCR.

## Focus more on your business operations and eliminate tedious IT distractions by leveraging the benefits of managed IT services.

Ensuring the security of POS systems requires regular tuning and oversight and is optimized by leaving it to a team of experienced IT professionals. The NSS team provides such ongoing care and feeding, performing routine tasks and responding to customer's requests for adjusting the POS network's configuration in line with changing business needs.

## Ease deployment and improve reliability of your overall NCR solution through integration across NCR products and services.

NSS was designed to enable reliable operation of other products offered by NCR, be it point-of-sale terminals, mobile and wireless technologies, customer outreach services or other applications that help lower your business' costs or support your revenue-growing initiatives.

## NSS is a suite of managed products available as a set or by themselves. The components of the NSS product suite are described below:

- **Site Shield** – A fully managed commercial-grade firewall that NSS sets up and manages on our customers' behalf. Site Shield restricts dangerous connections to and from the Internet while allowing the necessary business applications to function.
- **Threat Defender** – A modular agent that NSS installs on our customers' POS systems which can control what applications may or may not run in order to minimize disruptions due to a virus infection, a network compromise or a self-inflicted problem. By utilizing application whitelisting technology, Threat Defender can help prevent zero day threats from infecting your POS system.
- **Secure Access** – A reliable alternative to the insecure remote access setup often employed by organizations and exploited by cyber criminals. Secure Access provides remote control and file transfer capabilities to and from the main site computer. It encrypts and logs its connections and enables access only to designated people.
- **Breach Assistance** – Provides financial assistance should a suspected or actual security incident occur, covering expenses such as the card association security assessment, forensic audit, card replacement and qualified post-incident services. Only available to customers who subscribe to Site Shield, Secure Access and Threat Defender.
- **3G/4G Broadband Failover** – Works in conjunction with the NSS Site Shield product to allow a customer to "failover" to a 3G/4G USB modem in the event that their main internet connection fails. This allows the business to continue to process credit cards online without the risk of lost revenue.
- **PCI Compliance** – This value-added component provides NSS customers with a web-based "wizard" for answering the PCI self-assessment questionnaire. It also conducts quarterly external PCI-mandated network scans and offers an information security policy builder. It also includes on-demand security awareness training that NSS customers can provide to their employees.
- **Internal Vulnerability Scanning** – Designed with security as the top priority, the NSS IVS product encrypts and segregates your scanning data to ensure confidentiality. The simple, web-based interface is easy to operate, and the reports clearly describe any detected vulnerabilities, providing customers with easy to-understand remediation directions.
- **Managed Anti-Virus** – Protects POS endpoints from malicious software such as viruses, Trojan horses, worms, spyware, etc. This add-on service ensures that your virus definitions and licensing stay up to date, even on FOH devices that are not internet aware.
- **Patch Management** – Distributes key security patches to terminals and servers within a customer's POS environment. NSS helps ensure that these critical systems stay up to date, minimizing the risk of malware infection and helping to address a key PCI DSS requirement.
- **Event Logger** – Captures Windows security events and provides change detection for monitoring system files. Logs are securely stored by NCR and are made readily available for 90 days and archived for 1 year.
- **Managed Wi-Fi** – Provides a managed wireless access point to ensure reliable WiFi coverage. This product also gives you the ability to create customized splash pages, control customer connection/session times, and collect data from your customers (such as names, email address) in exchange for use of the WiFi. NCR will provide this data back to you which can be leveraged for marketing purposes.

NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

All features, functions and operations described herein may not be marketed by NCR in all parts of the world. Consult your NCR representative or NCR office for the latest information.

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