I AM NCR COMMAND CENTER

Take command of all IT operations

Manage multi-site IT operations from a single screen

NCR Command Center is a remote monitoring and diagnostic tool that provides you with unprecedented control over IT operations. Use Command Center to acquire real-time updates on the status of hardware and software at all of your sites. This hosted application enables you to troubleshoot and solve issues rapidly, before they impact site operations and the customer experience.

Instant visibility into system performance

NCR Command Center allows you to monitor all site systems in real-time. When an issue does occur, an automated alert enables you to take immediate action.

Rapid resolution of technology issues

NCR Command Center provides powerful support features, allowing remote technology teams to diagnose and solve problems without taking over site servers and terminals. As a result, your onsite staff can continue providing exceptional, uninterrupted service to their customers.

Protection of confidential data

Site and system data are protected with leading security protocols. Maintain your brand reputation by safeguarding confidential data from unauthorized access and exposure.

System design strengthens security

Protect your IT systems with multi-factor user authentication, security alerts, and encrypted outbound-only communications. In addition, automatic security updates ensure that your systems are always protected against the latest threats.

NCR | Aloha

Why NCR?

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 550 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries. The company encourages investors to visit its web site which is updated regularly with financial and other important information about NCR.

Strengthened user accountability
NCR Command Center provides leading identity and access management, with Google Authenticator, SMS Text, and FIDO U2F USB devices that identify users and provide a one-time unique access code. Audit reports, which identify any actions taken by individual users.

Ongoing updates enhance functionality
NCR Command Center updates security and functionality automatically, synchronizing changes at each site. Ongoing updates give you access to the latest features and help streamline IT infrastructure.

Rapid ROI from hosted support
You'll realize a high ROI from NCR Command Center by minimizing technology issues, preventing operational disruptions, and minimizing the risk of security breaches, which can result in substantial fines and costly damage to your reputation.

Key features

- Hosted application with real-time monitoring of remote, multi-site server and terminal operations.

- Security protocols include multi-factor user authentication, centralized user management, security alerts and audits, and outbound, encrypted communications.

- Audit reports detail all actions taken at a site and specify which user initiated the action.

- Block unauthorized access and remove former users instantly to maintain system security.

- Automatic security and feature updates keep system functioning at an optimum level.

- Can be configured for firewall-friendly ports.